



Ninja's integration with WarrantyMaster helps you get the warranty information for all of your NinjaRMM managed devices to show up in WarrantyMaster console and run forensics.

ABOUT WARRANTYMASTER

WarrantyMaster addresses the pent-up frustration of system administrators over maintaining the warranty statuses of customer devices. It provides a simple yet elegant way to find, store and present that information in a single console. This helps with upgrade opportunities, and reduces the cost maintaining this data.

WARRANTYMASTER AND NINJA INTEGRATION

- Ninja and WarrantyMaster have collaborated to create a very simple integration. Using the integration, Ninja pushes out the asset summary to WarrantyMaster so customers and devices are synchronized between the two.
- The NinjaRMM agent pulls the serial number from each device, which lays the foundation for warranty information retrieval and helps gather all other relevant information such as vendor, model, shipped operating system and most importantly – warranty expiration date.

KEY ADVANTAGES

- **Zero Maintenance** — WarrantyMaster is simple to manage and requires no software to be installed. It is SaaS based and auto-updates when necessary.
- **Sales Generation** — Provides fully white-labeled reports to customers and presents various opportunities for hardware upgrades.

- **Reduces costs** — WarrantyMaster takes care of warranty documentation in a matter of seconds, thereby saving lots of time and effort in creating these reports. This translates to reduced cost of labor.
- **Drive Standardization** — As hardware gets older, it requires more maintenance. Support teams spend more and more time troubleshooting issues. WarrantyMaster helps reduce the risk of older devices clogging up the support pipeline by identifying potentially problematic devices.
- **Customer Satisfaction** — As old devices are likely to cause more problems, clients can approve replacements quickly, boosting customer satisfaction and experience.
- **Employee Satisfaction** – Newer, more up-to-date devices will boost your employees productivity and allow them to work on more interesting tasks instead of troubleshooting boring old and tired equipment.
- **State-of-the-art Technology** — WarrantyMaster uses state-of-the-art technology in retrieving all of the meaningful warranty information from devices, at a very fast speed. It leverages machine learning to adapt itself over time and achieves the greatest rates of successful lookups compared to all other solutions in the market. Better data helps you make better and more informed decisions.