



Removing client downtime and improving service productivity is always our goal. Switching from our old RMM system and entering the Dojo has made a positive difference in how we manage, support and consult with our clients. Ninja RMM has been a great choice in maximizing our group's potential and growth."

KYLE SCOFIELD
TECHNOLOGY SEED

ABOUT NINJA RMM

Ninja has made a commitment to be the most powerful RMM in the marketplace. We are dedicated to creating the absolute best user experience and to integrate all products you love to use. The Ninja platform is the result of thousands of MSPs' feedback, and of the input from the product management teams of all the vendors you use today.

NINJA RMM AT A GLANCE

- **Zero Training Time** – Lessen the training time for technicians by having them spend more time with customers, not inside your management tool. A huge library of built-in templates, scripts and preconfigured policies makes the onboarding experience a breeze.
- **360 Monitoring** – Monitor customer devices ranging from Windows to Mac endpoints, networking hardware, as well as websites, DNS records, email servers, all in a single-pane-of-glass view.
- **One Click Remediation** – Restore/Delete Anti-Virus threats, approve or reject patches on demand, and reset alerts on demand.
- **Remote Control** – NinjaRMM has the best-in-class remote control integration with TeamViewer that allows synchronization of devices, customers, and users from Ninja to TeamViewer, thereby making connectivity straightforward.
- **Patch Management** – State-of-the-art patching engine that lets you patch operating systems as well as third-party software at the click of a button. Elaborate framework to control patching at the system, customer, and device level.
- **Integrated Device Viewer** – Unparalleled visibility into devices with high-level overviews, device and monitoring details, and alerting and self-healing actions.
- **Network Monitoring** – Perform Deep Network monitoring using SNMP, Syslog, and Traps. Take a deep look at traffic using NetFlow/S-Flow/IPFIX protocols. Run a backup of Cisco and HP hardware and see the configuration in the Ninja portal.
- **Best of Breed Integrations** – Ninja's focus is to be an ecosystem player. That is the reason why seamless integrations span across all realms: Remote Control, Antivirus, Patching, Backup, etc.
- **Layered Security Approach** – Ninja tackles customer security from various angles - Deploy and manage antivirus on the endpoints, monitor router and firewall configuration for changes, manage and monitor backup jobs and monitor traffic flow.



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50 EMPLOYEES



1000 PARTNERS



HEADQUARTERED IN SILICON VALLEY

100+

OVER A CENTURY OF MSP/CHANNEL EXPERIENCE IN THE TEAM. VETERANS FROM ANCHOR AND PACKETTRAP



FREE & UNLIMITED TRAINING/ ON-BOARDING



NO HIDDEN FEES, UNPLANNED COSTS



NO CONTRACTS, NO LOCK-UP



PREDICTABLE PAY-PER-DEVICE SIMPLE MODEL

OUR PARTNERS



ABOUT NINJA NMS

NinjaNMS is a component under the NinjaMSP umbrella and focuses on managing and monitoring SNMP based devices including routers, switches and firewalls. However, it does a lot more beyond just monitoring; it can detect network bottlenecks, problematic endpoints, interface issues, and hardware failures, among a host of other issues. This, along with the single-pane-of-glass view in the Ninja console, offers a one-stop solution to all your monitoring and management needs.

NINJA NMS AT A GLANCE

- **SNMP Monitoring** – NinjaNMS monitors most common SNMP-based parameters using standard MIB-2 protocol. It's monitoring capability ranges from things like processor, memory, network interface traffic, port status, among others.
- **NetFlow** – Ninja NMS traffic flow capabilities gets visibility into the various aspects of your network, ranging from top talkers, domains visited, conversations, and an endpoint summary. Additionally, drill downs into the various protocols in play inside a network are available. Ninja NMS supports all major Flow technologies like NetFlow (version 5 and 9), J-Flow, S-Flow and IPFIX, and is vendor agnostic.

- **Configuration Backup** – You can capture the Configuration backup from your Cisco or HP devices and see it within the Ninja console. Ninja NMS can back up the running or startup configuration and can send an alert when there is a change made to the configuration.
- **SNMP Traps** – Using this feature, get alerted on important hardware or software audits on the endpoints. Gain visibility into activities like interface flapping, going down, user logins, device restarts, etc. In addition, select the OIDs and descriptions that should send alerts, providing complete control over Trap messages.
- **Syslog** – This feature monitors facilities and severities, allowing close monitoring of different aspects of the networking equipment. Selectively turn on/off environment variables to be notified via syslog messages and choose keywords that trigger an alert.
- **Notifications and alerts** – Set up alerting via email/text messages on any device that Ninja NMS will monitor. Proactively resolve issues before clients know about them. Configure SLA-based notifications to avoid being bothered during non-covered hours. Control the notification preferences for every user with just a few clicks.

Call: +61 8 8273 3030 for more information



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